How our activities added value for our stakeholders continued

Delivering value to our society

Over the past 10 years, MTF has trained

486 filmmakers

50

production companies have been created by the MTF alumni

162

films produced by MTF graduates

At the heart of our business lies a deep commitment to the communities in which we operate. We are dedicated to addressing critical socio-economic challenges and making a lasting impact. Our purpose-driven approach focuses on empowering people and creating opportunities that drive meaningful change.

We invest in key areas such as job creation, skills development, future talent pipelines, small business empowerment, and environmental sustainability. As a responsible corporate citizen, we believe that doing good is not just a commitment – it is part of our DNA and central to enriching lives.

We have highlighted some of our key CSI initiatives below. However, we are involved in many more initiatives that contribute to a sustainable and inclusive future, detailed further on our website, https://www.multichoice.com/enriching-lives.php.

MultiChoice Talent Factory

The MTF is shaping the future of African film and television by nurturing emerging talent and driving sustainable industry growth.

With four academies strategically located in Kenya, Nigeria, Zambia, and South Africa, MTF offers aspiring filmmakers across 14 African countries practical training, industry exposure, and access to valuable professional networks – equipping them to succeed in the competitive entertainment industry.

Through a comprehensive training and development programme, MTF equips creatives with essential skills and real-world experience. Participants benefit from:

- A one-year hands-on training programme in academies in Zambia, Kenya, Nigeria, and South Africa, including internships with leading production companies.
- Masterclasses led by industry experts and a pan-African digital networking platform for professionals.
- Strategic partnerships with global industry learning institutions, professional organisations, and broadcasters.

By fostering mentorship, training, and collaborations, MTF is building a powerful pipeline of skilled professionals, strengthening African storytelling, and driving creative entrepreneurship.

How our activities added value for our stakeholders continued

Delivering value to our society continued

A legacy of success

MTF's impact is evident in the success of its alumni – many have launched production companies, earned international recognition at festivals like Cannes, Marché du Film, and Deental ACP-Forum, and secured funding through initiatives such as the Funding for the Creative Industry Masterclass, which has empowered over 300 filmmakers.

In the past year, MTF continued to make remarkable strides across Africa:

East Africa

- The *Where Are They* Now alumni impact video series showcased the successes of Kenyan graduates, with plans to extend the initiative across East Africa
- Environmental awareness efforts included PSAs on climate change, such as *Uniting for a Sustainable Tomorrow* and participation in tree-planting initiatives
- The Academy Director, Victoria Goro, chaired the Documentary Jury at the Zanzibar International Film Festival and hosted a panel discussion on the East African Film Business Model

West Africa

- MTF West Africa produced three impactful Earthshot Prize documentaries – *Racing Against Time, 2070*, and *Revive The Ocean* – raising awareness on environmental sustainability and receiving significant acclaim
- The Creative Summer School was launched to expand MTF's reach in West Africa
- MTF West Africa sponsored the SMC Nollywood Filmmakers Forum, fostering industry engagement and networking

Southern Africa

- The Southern Africa Academy acquired Public Benefit Organisation status, enhancing its sustainability and operational efficiency
- *Pa Mango Lodge*, directed by MTF Malawi graduate Brian Magombo, became the first MultiChoice-commissioned production in Malawi
- MTF Southern Africa alumnus Tekla Nakale won the Best Scriptwriting Award for *Ataman* at the MultiChoice Namibia Film Festival

South Africa

- MTF South Africa has trained over 140 alumni, produced 127 Mzansi Magic films, and contributed to a thriving network of industry professionals
- The Extended Cut initiative commissioned four alumni-led films, with Lekompo reaching #1 on Catch-Up
- MTF South Africa enhances professional development through masterclasses with experts like Bongi Selane, John Vlismas, and Carlynn De Waal-Smit, while graduates gain business skills with a Henley Business School qualification, fostering entrepreneurship in the film industry

MTF continues to empower the next generation of African storytellers, driving industry transformation through talent development, strategic partnerships, and award-winning alumni. With every film produced, every career launched, and every story told, MTF cements its place at the forefront of Africa's creative transformation.

How our activities added value for our stakeholders continued

Delivering value to our society continued

Sports development

At MultiChoice, we believe in the power of sport to transform lives and uplift communities. Through our CSI programme, we invest in grassroots initiatives that create opportunities for young athletes while supporting coaching, life skills training and multi-sport infrastructure.

Beyond the field, we invest in the future of sports broadcasting, ensuring that Africa's sporting stories continue to be told and celebrated for generations to come.

DStv Diski Challenge

The DStv Diski Challenge is designed to nurture emerging football talent while providing valuable opportunities in sports broadcasting. The initiative features a competitive football league for PSL reserve teams, internship for aspiring sports broadcasters, and providing community TV stations the rights to broadcast the football league, helping them enhance their production capabilities.

Each season, the Diski Challenge serves as a launchpad for approximately 30 players, who secure professional contracts in the DStv Premiership or overseas clubs.

Over the past 10 years, more than 350 players have transitioned from the reserve into the PSL, significantly strengthening South Africa's junior national teams and contributing to their participation in global tournaments like the FIFA U17, U20, and U23 World Cups and the Olympic Games.

Let's Play playing fields

Since 2005, Let's Play has driven youth participation in sports, particularly in rural communities. A core focus is building multi-sport playing fields at schools lacking infrastructure. The goal is to increase access to state-of-the-art sporting facilities for disadvantaged schools and communities across South Africa, particularly in rural areas.

Strategic partnerships enhance the initiative. Working with former Spar Proteas captain Bongiwe Msomi, Let's Play now integrates netball camps and life skills programmes. To support grassroots sports, more than 10 000 pieces of equipment, including soccer balls, netballs, and hockey sticks, were donated to 70 schools nationwide.

Some of the FY25 highlights include:

240+
Diski Challenge players have represented various South African national teams at international competitions.

35
players were promoted to senior teams.

Lerato Phago,
a 2016 broadcast graduate, is now the lead anchor for SuperSport's Betway Premiership coverage.

300 schools
including those that are from the surrounding areas, have benefited from these multipurpose sports fields to date.

140 000 learners
currently engage in structured sports weekly, with nine Centres of Sporting Excellence supporting the Let's Play Modified Hockey Project.

Teacher training is a key component. About
753
educators have been trained at these facilities.

How our activities added value for our stakeholders continued

Delivering value to our society continued

DStv Schools Netball Challenge

Launched in May 2021, the DStv Schools Netball Challenge (DSNC) provides a competitive platform for female athletes aged 16 to 19.

Bringing together secondary schools from both rural and urban areas across all nine provinces, this tournament provides a powerful stage for rising netball stars to showcase their skills, gain national visibility, and attract the attention of sporting scouts.

Since its inception, school participation has increased exponentially, with over 2 800 schools now competing – a testament to the tournament's growing influence and success. More than 15 players have progressed to represent the country in junior national teams, proving that this competition is a true launchpad for aspiring athletes to take their game to the next level.

Notable alumni include Phophi Nematangari, who captained the Baby Proteas to Youth World Cup qualification.

FY25 Highlights

Hlabi Secondary School,
a two-time Ubuntu stream champion, has gained national recognition, winning the SA Sports Award for Developing School Team of the Year (U19).

Nine DSNC graduates,
including Karla Victor, Sunel Smit, and Renezia Andrews, played key roles in the SA Under-21 team (Baby Proteas) qualifying for the 2025 Netball World Youth Cup in Gibraltar, with Phophi Nematangari going on to captain the Baby Proteas.

The DStv Schools Netball Challenge is more than just a tournament; it is a platform for empowerment, opportunity, and excellence in women's sports. By nurturing young talent and providing them with the visibility they deserve, MultiChoice is helping shape the future of netball and inspiring the next generation of champions.

MultiChoice Enterprise Development Trust

The MultiChoice Enterprise Development Trust was established to nurture and grow start-ups and small enterprises in broadcasting, technology, film, and content production. At the heart of this mission is the MultiChoice Innovation Fund, (MIF) which drives transformation and fosters innovation in the country's broadcast and ICT sectors.

MultiChoice Innovation Fund

Since its inception, the MIF has been a catalyst for change, empowering entrepreneurs and reshaping the landscape of media and technology. Focused on three key pillars, the Fund is committed to:

- Enterprise and Supplier Development – Providing financial support, supply chain opportunities, and business development resources to emerging enterprises in broadcast innovation, technology, and ICT.
- Driving transformation – Prioritising black, women, and youth-owned businesses to ensure greater inclusivity and diversity within the sector.
- Funding and upskilling – Equipping emerging companies with the mentorship, training, and essential resources to produce high-quality content for MultiChoice.

The Fund's impact is tangible – to date, 79 black-owned small businesses have benefited, resulting in the creation of 334 new jobs. This brings the total number of jobs created since the Fund's inception to more than 1 000 demonstrating its crucial role in fostering economic growth and industry transformation.

Milestones and achievements

Expanding the portfolio

- Two new companies joined the Fund this year, while one successfully graduated, bringing the total number of beneficiaries to 22.

Trailblazing success stories

- Botlhale AI, a MultiChoice-backed startup revolutionising communication through AI-powered translations and conversational tools, won the prestigious Momentum Top Prize for Language Innovation.
- Limu Lab, a platform dedicated to teaching children indigenous languages, successfully transformed its characters into an animated series, *The Adventures of Kino & Zani*, now streaming on Showmax.

With every investment, the MIF is shaping the future of South Africa's digital and broadcast landscape – fuelling innovation, creating opportunities, and transforming industries.

How our activities added value for our stakeholders continued

Delivering value to our society continued

Economic transformation

At MultiChoice, we are committed to building a more inclusive society and transforming our industry through meaningful economic participation.

Our BBBEE share scheme, Phuthuma Nathi, has provided thousands of black South Africans with ownership opportunities, reinforcing our dedication to economic empowerment. As one of the country's most successful and longest-running BBBEE share schemes, Phuthuma Nathi comprises individuals from all walks of life – including professionals, domestic workers, gardeners, teachers, nurses, stokvels, and black-owned small businesses.

With a 25% ownership stake in MultiChoice South Africa, the share scheme ensures that the success of our business is shared with those who represent the diverse fabric of our nation.

MCG and MultiChoice South Africa are
level 1 BBBEE
companies.

MultiChoice ENRICHING LIVES

Phuthuma Nathi owns
25%
of MultiChoice South Africa.

MultiChoice PHUTHUMA NATHI SHARE THE FUTURE

Phuthuma Nathi has
73 795
black shareholders.

ZAR19.2bn
in dividends has been paid since inception.

Anti-piracy campaign

MultiChoice and Irdeto are leading the fight against content piracy across Africa, recognising its damaging impact on broadcasters and the livelihoods of artists, filmmakers, and content creators.

Through advanced anti-piracy tools, strategic partnerships with law enforcement and government, and public awareness campaigns, MultiChoice and Irdeto are working to protect intellectual property and promote legal content consumption.

Central to this effort is their role as founding members of Partners Against Piracy, a pan-African initiative focused on preventing content theft, educating consumers, and championing the value of Africa's creative industries.

South Africa

In South Africa, the impact has been significant. In 2024 alone, MultiChoice, Irdeto, and South African law enforcement agencies carried out 10 major anti-piracy raids, including the shutdown of Waka TV – one of Africa's largest illegal operations.

A powerful new alliance between Irdeto's Anti-Piracy Unit and the Western Cape Provincial Commercial Crime Unit was also formed, reinforcing national efforts to dismantle organised piracy networks.

A landmark Memorandum of Understanding with the Department of Justice and Constitutional Development marked a new era of cooperation in protecting the creative sector. This agreement focuses on three pillars – capacity building, deepening collaboration, and championing the importance of consuming content legally.

These initiatives have achieved more than arrests – they've reached over 30 million people through extensive media coverage, sparking important conversations across the country.

Rest of Africa

Beyond South Africa, MultiChoice's efforts through PAP have spread across 13 key African countries, delivering impressive results. Over the past year, more than 155 raids were conducted, leading to the shutdown of 4 351 illegal networks and 107 arrests. Public awareness campaigns reached over 928 million people, supported by an earned media value of USD1.7m.

From Kenya and Nigeria to Mozambique and Botswana, coordinated enforcement and policy engagement have made piracy a top priority.

With support from national IP bodies, workshops, and government partnerships in countries like Ethiopia, Zambia, and Namibia, MultiChoice is building a united front – one that protects Africa's storytellers and ensures its creative economy continues to thrive, piracy-free.

How our activities added value for our stakeholders continued

Delivering value to our society continued

Environment

We are committed to reducing our natural resource consumption and minimising our environmental impact across the countries where we operate. We ensure full compliance with environmental regulations and actively work to maintain a low carbon footprint to contribute to a cleaner and healthier planet.

Partnerships

As a trusted brand and preferred platform in Africa, we recognise the power of collaboration in driving meaningful change. We forge strategic partnerships with organisations that share our vision, combining our expertise and resources to advance sustainable development goals.

Our partnerships include the Global Alliance and The Earthshot Prize and Fruitful Office.

MultiChoice and The Earthshot Prize

As a Global Alliance member and official broadcaster in Africa, MultiChoice amplifies Earthshot's mission across the continent, inspiring innovators to pitch groundbreaking solutions for the awards. We support African finalists, elevate their impact, and mobilise communities across the continent to take action in addressing critical sustainability challenges.

In FY25, Africa took centre stage as Cape Town hosted The Earthshot Prize Awards Ceremony and Earthshot Week. The continent's innovation and commitment to sustainability were celebrated on a global stage, with two of the five Earthshot Prize winners coming from Africa.

Ghana's Green Africa Youth Organization (GAYO) was awarded the Clean Our Air Earthshot Prize for its groundbreaking Zero Waste Model, which is revolutionising waste management and air quality solutions.

Meanwhile, Kenya's Keep It Cool won the Build a Waste-free World Earthshot Prize for its transformative cooling solution, which provides small farmers and fishers sustainable, cost-effective refrigeration.

Further amplifying Africa's role in driving climate innovation, a series of landmark partnerships worth £6 million were announced:

- The Motsepe Foundation donated £3 million to the Africa Innovation Partnership – this initiative will fund 10 top African nominees annually, in collaboration with Conservation South Africa and The Earthshot Prize, providing access to grants, mentorship, and global funding networks.
- The £2m Ninety One Accelerator – this six-year programme provides customised support to up to 30 African innovators including funding, technical support, and strategic guidance to drive their innovative solutions. The 2023 Earthshot Finalist, ABALOBI, is one of the first cohort of the Ninety One Accelerator.
- £1m Sustainable Entrepreneurship Fellowship – A collaboration between The Earthshot Prize, GIBS, and the Donald Gordon Foundation. It supports African entrepreneurs with exceptional potential, providing mentorship, training, and potential funding to scale transformative sustainability solutions.

Real Impact, Real Change

Between 2021 and 2023, Earthshot Prize finalists – Mukuru Clean Stoves, ROAM and ABALOBI:

With momentum building, Africa's innovators are shaping a more sustainable future for the continent – and the world.

Reduced
502 903
tonnes of CO_2e.

Created more than
200 green jobs.

Directly impacted the livelihoods of
1.5m people.

How our activities added value for our stakeholders continued

Delivering value to our society continued

Irdeto Crosscharge

ISO 15118, the international standard for charging electric vehicles (EVs) enables the integration of EVs into a smart grid (aka Vehicle-2-Grid) and 'Plug & Charge', a technology that automatically starts a charging session when you plug your vehicle into a compatible charging station.

Irdeto Electric Vehicle Business Line has developed and launched a portfolio of products and services marketed as Irdeto CrossCharge, to support the ISO 15118 standard. Irdeto CrossCharge delivers cryptographic keys and certificates to secure the EV charging session and manage certificate provisioning and storage on behalf of electric vehicle OEMs, charge point operators and mobility service providers.

Irdeto expects to contribute to the growing EV market of 350 million vehicles globally by 2030, with an expected Plug and Charge adoption leading to USD2bn market value by 2025.

Irdeto's long established security expertise is well positioned to support the EV charging market as it struggles with potential attacks on critical infrastructure, vehicles, data, and energy theft.

Fruitful Office

Irdeto has partnered with Fruitful Office, a fruit delivery company based in the Netherlands, to help minimise the negative impact on the environment. Fruitful delivers fresh fruit to Irdeto every week and runs a fruit tree-planting campaign. For every fruit basket Irdeto orders, they plant a fruit tree.

Between April 2024 and March 2025, 357 trees were planted, bringing the total number of trees planted since 2013 to 7 048.

Fruitful Office works with an NGO, Ripple Africa, to plant trees in Malawi to combat deforestation and offset CO_2 emissions. This initiative is one of the largest and most successful tree-planting projects in Malawi, providing a long-term solution to fighting deforestation in Africa caused by the destruction of indigenous forests.

Comprehensive training and ongoing monitoring ensure the successful growth and care of the trees throughout the year.

Investing in sustainable technology

The push for sustainable development has opened numerous opportunities within the technology sector. From groundbreaking innovations to transformative advancements, technology holds the power to drive positive change. We embrace this potential and are actively striving to shape the future landscape, as demonstrated by the Irdeto products outlined below.

Imperto by Irdeto

In addition to the EV market, the construction industry is grappling with complex sustainability challenges. As one of the top emitting industries globally, it urgently needs to improve its environmental impact. A significant challenge is the transportation of equipment to and from construction sites, which generates high emissions and affects both efficiency and safety.

To address these issues, Imperto aims to streamline the rental process through their SiteShare platform, which facilitates equipment sharing and availability at construction sites. Another platform is Click and Collect, which focuses on enabling self-pickup and 24/7 availability for larger construction equipment. By optimising rental processes, Imperto effectively reduces the need for transporting construction equipment, thereby lowering associated emissions.

Cloaked Conditional Access

Launched in 2011, Irdeto's Cloaked Conditional Access (CA) reflects our dedication to minimising our environmental impact. CA is a cardless alternative to smart cards and mitigates the adverse environmental effect from a card's production, distribution and disposal. With 121 million units sold, our CA solution has made a considerable contribution to addressing the environmental concerns linked with smart card usage.

How our activities added value for our stakeholders continued

Delivering value to our society continued

Climate change

MultiChoice is committed to achieving carbon neutrality in GHG emissions by 2050 through a phased and risk-based approach. The group conducts annual climate risk assessments to evaluate the impact of climate-related issues on the business, identify relevant risks and opportunities, and integrate these findings into the group's management processes.

The key risks identified in the FY24 assessment have been monitored and adjusted over the past financial year to help guide our environmental mitigation initiatives.

Despite MultiChoice's relatively low environmental impact, the business continues to develop, mature, and entrench risk mitigation processes for these risks.

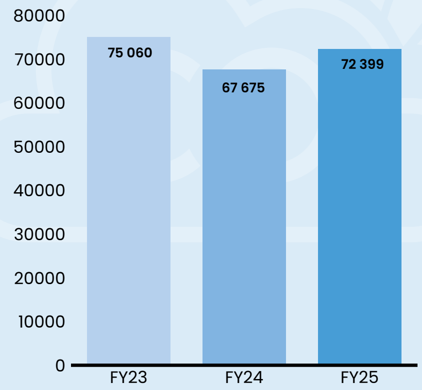
Emissions

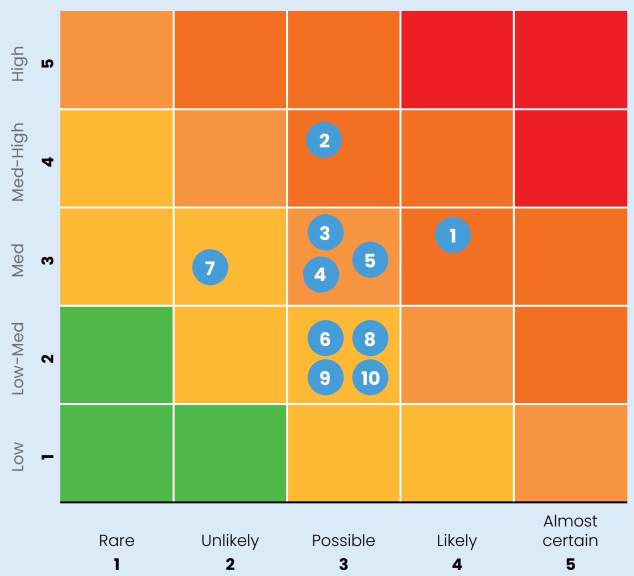
Most of our office buildings are environmentally friendly or, where possible, retrofitted for energy efficiency. Our Randburg South Africa office has a five-star green rating from the Green Building Council, and our Hoofddorp Netherlands office runs on renewable energy with an energy label A+.

MultiChoice measures its carbon footprint from scope 1 and 2 emissions according to the Greenhouse Gas Protocol. Our organisational carbon footprint reporting boundary identifies three types of sites:

- Office buildings, with a 3% materiality level
- Warehouses, owned or leased (>1 000m^2), excluding shared leased premises
- All key broadcasting sites

Our carbon footprint (CO_2e):





Risk

1. Carbon emissions due to electrical usage and high diesel and fuel consumption
2. Possible failure to achieve the Net Zero Carbon Emission targets
3. Impact of extreme weather events like floods, storms and wildfires
4. Potential environmental issues within the supply chain (supplier practices)
5. Negative public perception due to inaction/negative contribution towards climate change
6. Exposure of Irdeto to the risk associated with energy price fluctuations
7. Non-compliance to environmental/sustainability legislation
8. Impacts of climate change on workers' health and safety
9. No dedicated subject expert in place or formally defined policies/procedures to govern the requirements and expectations of all MCG business units and partners
10. Increased regulations on products and services to improve the carbon footprint of products (including packaging)

Electricity which accounts for 100% of scope 2 emissions (FY25: 73% of total emissions FY24: 61%, FY23: 51%).

Our impact arises from using coal-fired electricity, which is the primary source of energy in many of the countries where we operate. During electricity outages, we use fuel such as diesel to power generators.

We have implemented several initiatives to improve the energy efficiency of electricity, air-conditioning, data centres, heating and ventilation, as well as investing in green infrastructure, such as light motion sensors in buildings, LEDs with daylight harvesting, solar panels and energy-efficient inverter technology.

How our activities added value for our stakeholders continued

Delivering value to our society continued

MultiChoice South Africa/MCG

- Net Zero – energy performance review continues to be conducted on all MultiChoice buildings over the size of 2 500m². Certificates are issued and accordingly registered with the South African National Energy Institute (SANEDI), which falls under the arm of the Department of Mineral Resources and Energy. Plans to implement the recommendations in the review are underway and will be implemented piecemeal to ensure the group reaches the desired Net Zero energy performance target by the year 2050.
- The biggest contributor to carbon emissions remains electrical usage. The power required to drive the technology – intensive operations of the group is large and is primarily impacted by:
  - Cooling equipment
  - Technology equipment – computing and broadcast
  - Studios and supporting rooms
  - Lights
  - Desk space equipment
- In order to contain and if possible, limit the volume of electricity utilised, the following initiatives remain in place:
  - Use air conditioning systems with energy efficient screw-type technology
  - Power factor correction systems to better manage load balancing of power between real, reactive, and apparent power
  - Use energy efficient inverter technology
  - Use free cooling chillers at Customer Care and Samrand site to reduce electrical usage and provide cooling to the data centers
  - Use an ice storage system in MultiChoice City where ice is made and stored using off-peak (night-time) energy in storage tanks, which is then used to cool the building during the day
  - Solar carports at Samrand sites providing a 20% reduction of daytime electrical usage
  - LED lights in buildings which are more energy efficient
  - Use more energy efficient VRF air conditioning systems in Magic Centre and Customer Care
  - Use of LPG gas appliances in the canteen facilities
  - Pumps to back up water tanks with variable speed drives to save energy.
  - Use of more energy-efficient heat pumps.
  - Installed 910 solar panels at MultiChoice City, which produce an average of 2 126 kWh per day. This equates to a 13% saving on purchased power.

Highlights

Net Zero by 2050
- MultiChoice is targeting Net Zero energy performance by 2050, with reviews of all buildings over 2 500m²

910 solar panels at MultiChoice City
- Generating 2 126 kWh/day, delivering a 13% saving on purchased electricity

Ice storage cooling system
- Uses off-peak energy at night to cool buildings during the day, reducing peak-time electricity demand

Solar carports at Samrand
- Provide a 20% reduction in daytime electricity usage

Main emission driver: electricity use
- Primarily from cooling systems and technology infrastructure (computing and broadcast)

ROA – Nigeria

- The biggest contributor to the MultiChoice Nigeria emissions is electrical usage. The power required to drive the technology-intensive operations is large and is primarily impacted by:
  - Cooling equipment
  - Technology equipment – computing and broadcast
  - Studios and supporting rooms
  - Lights
  - Desk space equipment
- In order to contain and if possible, limit the volume of electricity utilised the following initiatives remain in place:
  - Replacing the outdated chiller with energy efficient chiller
  - Instalment of synchronising electric panels to monitor and regulate input and output power
  - Ongoing replacement of outdated air conditioners with inverter air conditioning system
  - Ongoing plan to install solar panels which will provide 30% reduction in daytime electrical usage
  - Ongoing upgrading of all lighting in buildings to more energy efficient LED lights
  - Installed pumps with automatic pressure/float switch to back up water tanks with variable speed drives to save energy

Highlights

- Aiming to reduce daytime electricity usage by 30%
- Replacement of outdated chillers and rollout of inverter air conditioning systems
- Installation of synchronised electric panels to regulate input and output power efficiently

Irdeto

- The Hoofddorp offices building has an energy Label A+ (provided by an independent auditor) based on a number of factors such as:
  - Geothermal cooling/heating system – provides heating and cooling throughout the building
  - Double glazing all over the building
  - Moss roof covering on the roof (natural thermal blanket)
- Proper management of the air conditioning systems in the Hoofddorp offices i.e. managing the geothermal heating system to reduce energy and costs
- The Hoofddorp and Salzburg offices continues to be run on renewable energy
- Use of LED lights in the Hoofddorp offices to save energy
- Successfully completed external Energy Efficiency Directive (EED) Audit at Hoofddorp, (European guidelines 2012/27/EU)
- Continue energy saving obligation to the government. Irdeto lists its energy-saving measures. It concerns those measures whose costs will be paid back in five years
- The Ottawa office landlord continues to purchase a percentage of its electrical power from renewable resources

Highlights

- Hoofddorp building holds an A+ energy rating due to geothermal systems, double glazing and a moss roof
- Hoofddorp and Salzburg offices are powered by renewable energy, supporting sustainability goals
- Successfully passed the EED audit, meeting EU energy efficiency standards

How our activities added value for our stakeholders continued

Delivering value to our society continued

Climate change continued

Waste management and recycling

We understand the importance of keeping our planet clean and have implemented comprehensive waste management and recycling programmes across our facilities. These include:

MultiChoice South AfricaMCG

- General waste – An external waste management company continues to deal with recyclable waste and sends it to their respective recycling partners. Monthly reports are provided detailing the splits.
- E-waste – E-waste containers continue to be in place at Randburg, Durban and Cape Town. These containers are available for employees and customers. The company that removes the waste provides certification of upliftment.

ROA – Nigeria

- General waste – Employing the services of a government waste management company to dispose of the waste from the MultiChoice office. Using recycle bins to sort the recycled waste and also partnering with a recycling company.
- E-waste – E-waste containers at the warehouse where e-waste is kept for disposal and destruction at government approved e-waste centres. The company that removes the waste provides certification of upliftment.

Irdeto

- Recycle office furniture – Furniture is re-used by recycling it, where possible.
- Phasing out single-use plastics – Single-use plastics are a big contributor to the plastic pollution that is seen globally. Irdeto therefore continues to ban the use of single-use plastics from all their offices.
- Waste separation – To minimise waste, Irdeto continues to implement waste management and recycling programmes at their facilities, supported by local municipalities or waste management companies. Irdeto strives to have separated waste streams at every Irdeto location. Every office also needs to have the basic separations in line.
- E-waste – Due to the potential harmful environmental effects of e-waste that is not recycled properly, and the sensitive nature of the information stored on such equipment, e-waste continues to be treated by a dedicated waste management company, in line with security policy and practices for e-waste. Furthermore, in line with circularity principles, Irdeto aims to ensure that their electronic equipment is used for as long as possible before being disposed of. Equipment such as cellphones, computers, and server hardware therefore follow a refresh cycle to optimise their lifespan.
- Continued initiatives at Hoofddorp restaurant:
  - Not using plastic spoon, forks, cups and straws (per the above)
  - Coffee waste is recycled and used as ground for mushroom growth

Highlights

- E-waste collection points are in place at key locations (Randburg, Durban, Cape Town) for both employees and customers
- Certified disposal of e-waste is ensured by an accredited service provider
- Recyclable waste is handled by an external waste management company, with detailed monthly reporting on waste types

Highlights

- General waste is managed by a government-approved waste company, with recycling bins used for sorting
- Partnership with a recycling company supports responsible waste separation and disposal
- E-waste is stored at the warehouse and sent to government-approved centres for certified destruction

Highlights

- Single-use plastics are banned across all Irdeto offices, including restaurant items like plastic cutlery and cups
- E-waste is managed securely by a dedicated provider, aligned with environmental and data security policies
- Electronic equipment follows a refresh cycle to extend lifespan and support circularity principles
- Waste separation programmes are in place at all Irdeto locations, supported by local municipalities or service providers
- Office furniture is reused where possible, supporting internal recycling efforts
- Coffee waste at Hoofddorp is repurposed for mushroom cultivation, reinforcing sustainable reuse practices

How our activities added value for our stakeholders continued

Delivering value to our society continued

Climate change continued

Water usage and saving initiatives

Water usage is mainly from:

- Bathrooms
- Canteens
- Gardens
- Shower facilities

Water saving has become increasingly important over the last few years. We have implemented several initiatives to minimise our impact on water resources. These include:

MultiChoice South Africa/MCG

- Water usage – Continues to be mainly from:
  - Bathrooms
  - Canteens
  - Gardens
  - Gym shower facilities

Continued initiatives to reduce and reuse water:

- Dual flush system on all toilet facilities saving up to 40% in water usage
- Drip-piping sprinkler systems
- Grey water system in MultiChoice City where water from shower and basin facilities is used to flush toilets

Highlights

- Water is mainly used in bathrooms, canteens, gardens and gym facilities
- Dual flush toilets installed across facilities, saving up to 40% in water usage
- Grey water system at MultiChoice City reuses water from showers and basins to flush toilets
- Drip-piping sprinkler systems in place to reduce water consumption in gardens

ROA – Nigeria

- Water usage – Continues to be mainly from:
  - Bathrooms
  - Canteens
  - Gardens
  - Gym shower facilities – Lagos and Abuja offices
  - Car wash

Initiatives to reduce and reuse water:

- Dual flush system on 80% of all toilet facilities saving up to 40% in water usage
- Drip-piping sprinkler systems in some locations
- Converted water from sewage treatment plant (STP) used for flower gardens in some locations

Continued initiatives to reduce and reuse water:

- Extend drip-piping sprinkler systems in other locations where feasible
- Converted water from sewage treatment plant (STP) used for flower gardens in other locations

Highlights

- Primary water usage occurs in bathrooms, canteens, gardens, gym showers (Lagos and Abuja), and car wash areas
- Dual flush systems installed in 80% of toilets, saving up to 40% in water usage
- Drip-piping sprinkler systems implemented in some locations, with plans to extend where feasible
- Treated water from sewage treatment plants (STP) is reused for irrigating flower gardens in select locations, with plans for a wider rollout

Irdeto

- Water usage – Continues to be mainly from:
  - Bathrooms
  - Shower facilities
  - Fire sprinkler system

Continued initiatives to reduce and reuse water:

- Dual flush system on all toilet facilities which can save up to 40% in water usage

Highlights

- Main water usage comes from bathrooms, shower facilities, and the fire sprinkler system
- Dual flush toilets installed across all facilities, saving up to 40% in water usage